



River Run Pleasure Cruiser  
Quay Street , Athlone , Co. Westmeath  
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#### IMPORTANT INFORMATION FOR OUR GUESTS

In light of the government roadmap we will be reopening on the Monday 29<sup>th</sup> June. The HSE and Irish government have published a set of guidelines on protecting yourself from coronavirus and minimizing the spread of infection to others. As the world adjusts to the new norms and expectations, we will be enforcing the below guidelines in order to protect our guests and staff.

What The River Run cruiser have done prior to arrival:

1. Hand sanitizing stations have been installed in high traffic areas including the entry/exit points and elevator corridors.
2. All the staff have completed and been certified through comprehensive training in hygiene and cleaning procedures for infection control.
3. Return to work protocols have been completed by all staff regarding our coronavirus action plan.
4. Employees have been trained to recognise coronavirus symptoms and the steps to be taken if contact is suspected with someone who has Covid 19.
5. Staff Temperatures will be taken at start of shift. All staff will be asked to sanitize their hands before their shift and every 20 minutes throughout their shift. Staff will be wearing appropriate PPE while cleaning.
6. We will have Covid 19 signs around our establishment to give people a gentle reminder to adhere to the recommendations.
7. Staff will continuously sanitise high traffic public areas.
8. Staff will be undergoing Fresher First aid Course with a Covid 19 element to it

### ***Booking Process***

1. Prior to your arrival you will need to book and prepay to the office your table onboard the boat , due to social distancing we have reduced capacity so we will need to monitor the numbers carefully
2. No queuing to get onboard the boat
3. Please arrive 20 minutes prior to your sailing time
4. Please board the boat keeping to the 2-metre rule where you will be escorted to your table
5. We have facemasks and gloves available at bar if you require one
6. On departure all guests will be encouraged leave to leave in an orderly manner again adhering to the 2metre rule

### ***On Board***

1. Our staff will escort you to your booked area
2. Table service will be provided throughout the sailing, you are to remain seated during the tour so no interaction only with the people in your group
3. Please use credit cards /Visa debit cards where possible
4. Please alert the staff if you require to use the bathrooms , these will be locked if not in use and cleaned after each customer use

While things might be done differently we will always be available onsite to ask your questions and help you enjoy a lovely cruise on the River Shannon