



## **Returns Policy**

- Return legitimate (not defective) of any product for personal use; it is imperative that the product has not been unsealed.
- For hygiene reasons we can not accept returns of mattresses or bedding whose packaging has been opened or unsealed. As will be bedding including duvets, pillows, mattress covers, sheets, among others.
- Legitimate returns must be made within a maximum period of 15 calendar days after receiving the order
- We do need pictures of the product to verify that it is not opened.