



COVID 19  
HEALTH & SAFETY POLICY

With Government restrictions now beginning to ease, we are looking forward to reopening our hotel to guests from the 29th June 2020.

We understand that there is a lot of anxiety pertaining to hospitality and we expect that you our guests will have many questions about how we can ensure your safety.

Rest assured, we are taking every precaution necessary and following the guidelines set out by the WHO, HSE and IHF. Your safety and peace of mind is our priority.

We ask that you take a moment to familiarise yourself with our 'Health and Safety' measures when booking our hotel.

**Covid 19 Committee:**

We have established a Covid 19 committee to ensure hygiene standards are exacting at all times and that staff are monitored for symptoms of Covid 19 on a daily basis.

**Sanitisation Stations:**

There are a number of sanitisation stations available for your use throughout the hotel including at all entrance/exit points and at all guest touch points.

**Handwashing:** Regular hand washing will be enforced by 'Department Managers' and guests will also be encouraged to engage in this simple yet effective act.

**Safety Equipment:**

Personal protective equipment (PPE) is available to all staff prior to commencing their shift and to our guests on request.

**Covid 19 Training:**

Thorough Covid 19 training has been carried out with all staff members to ensure they have the knowledge and confidence to carry out their duties safely. We have also implemented Covid 19 operating procedures in every department and reissued our operating manuals to every team member.

**Sanitisation Porter:**

A designated sanitisation porter will be on hand to clean and sanitise all public areas throughout the day including doors, lobby tables, front desk, lifts/lift buttons and stairways etc.

**Cleaning Products and Protocols:**

Our hotel uses a hospital grade disinfectant to clean guestrooms which ensures that all areas are fully disinfected and virus free. All bedrooms will be deep cleaned and sanitised to the highest standards after every stay and linens and towels will be laundered to the highest standards.

**Minimised Check In:**

Our reservations team will provide you with all relevant information pertaining to your stay and will process payment in advance so all that's left to do when you get here is pick up your bedroom keys . This will reduce the amount of time spent at the front desk and alleviate queues in public areas.

**Queuing Systems:** Should a number of guests arrive to the hotel at once, we have a mapped queuing system in our spacious lobby to eliminate close contact with other guests.

**Guest Information:**

Covid 19 safety guidelines are displayed in all public areas of the hotel as well as in every bedroom for your convenience and safety. Our reservations team will answer any questions you have prior to arrival so you are fully informed before getting here.

**Contactless Payment:**

Contactless payment is encouraged throughout your stay.

**Social Distancing:**

Our breakfast room has been reset to allow for adequate social distancing and thus encourages other guests to respect your personal spac